



Pensions Password Facility

Over the years, many of our members have asked us why they need to write in and advise us of changes in personal circumstances rather than be allowed to simply register changes over the telephone.

Until now receiving a written communication was the only way we felt was a secure means of making changes to records. Nowadays however, with the increasing improvements in technology we are able to provide a secure means of changing your details by phone.

The password facility is a new service being offered by the Pensions Section. By registering a unique password with the Pension Section together with one other piece of personal information a security system with a series of security checks can be set up. Having done this, any time a member wishes to request information or amend personal details, they will be taken through a series of security checks (asked to confirm their password etc.), and the changes can then be made immediately (written confirmation of any changes made will be sent whenever an amendment takes place).

To register your password please complete the tear off slip below and return it to :

Pensions Section

Rhondda Cynon Taf CBC
Bronwydd, Porth
CF39 9DL

NI Number : _____ Date of Birth : _____

Full Name : (Mr/Mrs/Miss) _____

Telephone No : _____ e-mail Address : _____
(including STD Code)

Mothers Maiden Name : _____

Password : _____
(minimum of 7 letters)

Signature : _____ Date : _____



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